

Open Access Training Terms and Conditions

Mind in Bradford is a registered independent charity and is affiliated to national Mind. We are able to offer competitive rates for training and any profits we make go back into supporting our key services.

For our open access training courses, payment is due at the time of booking via credit/debit card.

We consider a booking to have been confirmed when you have received the payment receipt issued through the website.

Refund and Cancellation Policy

You must notify us if you wish to cancel or reschedule training by emailing training@mindinbradford.org.uk.

The cancellation/rescheduling notice will be accepted from the date that it is received, or the next working day if it is a weekend.

If you need to cancel a booking, please do this as soon as possible so that your reserved date can be released to someone else.

Length of notice	Charges applied
More than 15 working days before a confirmed booking	Admin fee of £25
15 working days or less of confirmed booking	50% of fee paid
5 working days or less of confirmed booking	Full fee paid

If Mind in Bradford cancel the event, then a full refund will be issued.

Adverse weather conditions

During adverse weather conditions we know it can sometimes be difficult for trainers and participants to get to training courses.

If the weather forecast indicates that trainers or participants will have difficulty either getting to the venue or getting home again, we will decide whether to cancel the course or amend start and/or finish times.

Should the course be cancelled by us we will reschedule the course or issue a refund.

Holding your details

Mind in Bradford will hold your details on record for the purposes of contacting you in regard to your booking, as well as to let you know about other training events from time to time. Please see how we will process your information below.



Your local mental health charity in Bradford,
Airedale, Wharfedale and Craven

Processing your information

Mind in Bradford takes your privacy very seriously and we will never sell your data.

You can find out more about your rights, how we use your personal information and how we keep your details safe and secure by reading our [Privacy Policy](#).

Consent to marketing

It's up to you how you want to hear from us and you can change your choices at any time.

As part of the payment process you will be asked if you wish to subscribe to our supporter newsletter.

If you provide your details, we will contact you about relevant events and training. You can find out more about how we look after your details by reading our [Privacy Policy](#).

Contact

If you have any questions concerning the training you have booked, please contact our training team:

training@mindinbradford.org.uk

01274 730815

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Registered in England number
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